



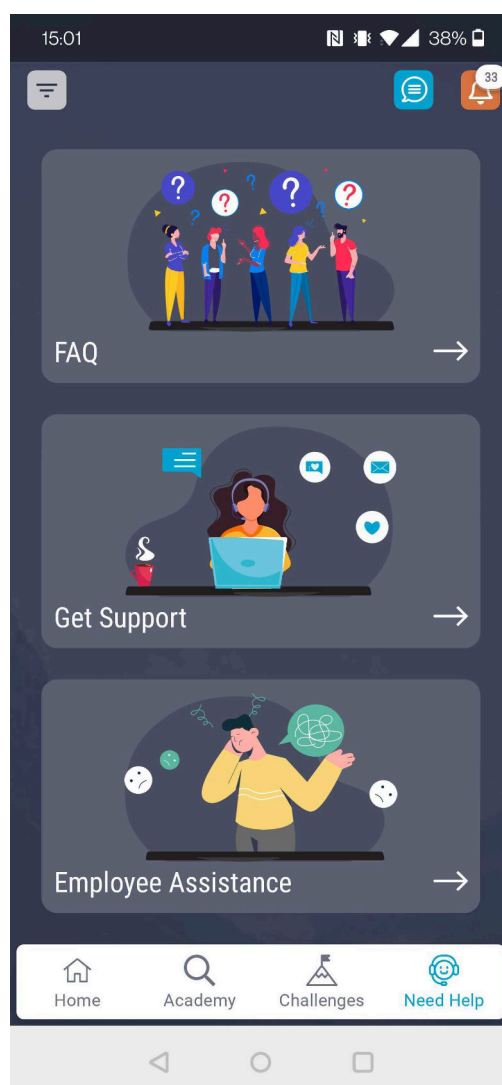
ZEVO[®] HEALTH



The Need Help Section of the Zevo Health App

We offer 3 different types of support in the Need Help Section:

1. **FAQ** - The FAQ section will quickly answer all your questions on the Zevo Health app. It covers how to download the app, getting your profile set up, and general use of the app. Simply click on FAQ, type in your question, and wait for your answer to come up on the screen.
2. **Get Support** - This section will link you directly with our Customer Support Team. If you have a question and can't find the answer in the FAQ, need help with a specific query, or want to make a suggestion on what you would like to see on the app, then our team would love to hear from you. Our Support Chat is open Monday to Friday, 9am-5pm. If you message outside of these hours, we will get back to you once our chat opens.
3. **Employee Assistance** - Here you will find all the contact details of your Employee Assistance Programme. This service is for all employees to access when needed and is strictly confidential.



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